

# Public Realm Round-Up

## November 2023

### What's coming up?

We have been carrying out a programme of surface patching works on C and U roads across the county, as part of the Department for Transport's £2.558m additional investment for highways. These improvement works will continue throughout December and in the new year.



Our office will shut down for Christmas on Friday 22<sup>nd</sup> December and will re-open again on Tuesday 2<sup>nd</sup> January. Our out of hours and winter teams will still be working over the Christmas break, responding to urgent issues and gritting the roads as and when required to ensure the county's roads are safe. To report any urgent issues during this period, please call 01432 261800, as online enquiries may not be picked up until the new year.

For updates on gritting and roadworks across the county, you can also follow us on Facebook at **Herefordshire Highways** or on X (Twitter) **@HfdsStreets**.

You can also find out information about roadworks both in Herefordshire and across the UK by visiting <http://one.network/>. Here you can also set up email alerts for roadworks in your local area.

### What's been happening?

After months of preparation for winter, our teams carried out their first gritting runs of the season on 11th November.



Towards the end of November into early December, temperatures dropped significantly and our team of gritter drivers, winter decision makers and support staff were working around the clock to keep Herefordshire's roads safe.



A number of volunteers from BBPL have been out supporting local community group 'Sustainable Ledbury', helping to cut back overgrown vegetation and clear blocked ditches along the town trail.

At the end of November, our drainage team attended the first ever Herefordshire Flood Groups meeting at the council's Plough Lane offices.

The event was an opportunity for anyone part of a flood group or interested in joining or establishing one in the county to come along and connect with relevant agencies and fellow flood groups, share knowledge and improve flood preparedness. The evening was a huge success!



### Contact Us



You can report any non-urgent issues via the [Herefordshire Council website](#) or via the [Reporting App](#).

For any urgent issues, call 01432 261800 (24/7)

### Fast Facts



Stats from 1<sup>st</sup> - 30<sup>th</sup> Nov.

**1939** potholes repaired

**69** fly tips removed

**40** out of hours call outs

**189** urgent jobs raised

**43** ditches cleared

### Social Media



Our most liked post in November was about the amazing efforts of our winter maintenance teams during the recent cold spell. Well done to all our winter heroes for keeping the county's roads safe!